

## **Frequently Asked Questions:**

**Question:** What percentage of the residents of Tellico Village use the library?

**Answer:** The Tellico Village Public Library has a total of 5208 registered users. Of that, 92% are residents of Tellico Village. Another 424 registered users, live outside the Village boundaries. These figures are current as of February 28, 2010.

**Question:** With the explosive growth in popularity and availability of e-books, the demand for paper-based books will substantially diminish, rather than grow, over the next ten years. Further, the State's Regional e-Book and Audio Download Service (READS) has made it easy to borrow library books without a visit to the library. What has the Friends of the Tellico Village Library done to anticipate and accommodate these changes ?

**Answer:** Planning for future needs has been the focus of the facilities committee. The increase in circulation and daily visitors has been factored into our design population. As technology changes we will adjust the usage of space. The main criterion is to have that space.

**Question:** If technology is reducing both storage needs and patron library visits, why is a new library even necessary?

**Answer:** Because the library has always been about personal choice and freedom, because we have always offered a broad range of services, because so many of those services still depend on direct personal contact, I think we are far less vulnerable and there will always be a need for libraries.

**Question:** Why do the Friends have to raise money to build and support a library. Isn't that the responsibility of the city, county, or state?

**Answer :** In Loudon County each city is responsible for the library facility. The county pays the salaries for the library employees, benefits and some telecommunication fees. Tellico Village has no city tax base to provide a facility, so the Friends provide our facility. If there were any construction funds from the state, they would require that title for the facility remain with the county for 50 years.

**Question:** We have donated money to the building fund (bought brick, leaves, etc). If the building of the library does not happen, what happens to that money?

**Answer:** The new library will be built, the only question is when. All monies donated to the Building Fund are maintained in separate accounts and used only for the new building expenses and construction. If we are forced to delay construction for some reason, the funds in the building accounts will remain in those accounts until needed for construction. We have spent a substantial amount of the donated funds for land acquisition, preliminary work, architect fees, etc. We are deeply appreciative of our Friends and all

donations and recognize our fiduciary responsibility to handle those funds responsibly and for the purpose they were donated.

**Question:** What is the financial liability of "Friends" members, if the Friends default on the library building loan?

**Answer:** We have been advised by the United States Department of Agriculture that the Friends of the Tellico Village Library Inc. and its membership have no personal liability should the loan be placed in default.

**Question:** While a new and improved library would be of benefit to the village residents, what assurances do we have that financing and mortgage/grant repayment will not be inadequate and that the POA (residents) will not be forced to cover any shortfall through increased POA dues or special assessments?

**Answer:** The POA has no financial obligation for the new library construction project. No one, other than the corporate entity, "The Friends of the Tellico Village Library, Inc", will be liable for the repayment of any obligations incurred. Please note that the library will be built on property on Irene Lane. It is not part of Tellico Village and is therefore not a part of the POA.

**Question:** I have donated to the building fund, why should I also pay Friends membership dues.

**Answer:** The Friends membership dues **are** part of the operating fund that **helps** keep the library operating. The membership donations, in addition to other activities (the annual book sale, gift cards, DVD fees, etc. ) are used to support the day to day operating expenses of the library. Dollars donated to the *building fund* are used **exclusively** for the expenses associated with the building of the new library

Friends' membership contributions help pay for the part time library assistant, rent, books on CDs, DVDs and other miscellaneous operating expenses. Without the Friends membership contributions, the current library would not have the dollars to continue to function as it does today. Library services, operating hours and Friend supported personnel would be eliminated or reduced without the support of the Friends membership.

Therefore your membership contributions keep the library operating while your donation to the library building fund is the support you provide for the future.

**Please send your questions or comments to: [tvlibraryquestions@hotmail.com](mailto:tvlibraryquestions@hotmail.com)**